**Job Title** Snorkel Supervisor

**Department** Animal Husbandry

**Reports to** Curator

 Assistant Curator

**Primary Objectives**

* To play a key role in developing the Aquarium as a leading marine conservation body in the UK through delivery of the mission: “**Connecting us with our Oceans**” by way of assisting with the development and maintenance of excellent aquarium exhibitions whilst ensuring the highest possible standards of animal welfare and husbandry in accordance to the Secretary of State’s Modern Zoo Practice (SSSMZP).
* To adhere to the core values of the NMA which are Positivity, Respect, Integrity, Diversity and Engagement

**Duties**

* To oversee day to day operations of the NMA’s Snorkel at the Aquarium experience.
* To operate the NMA’s “Feed the Turtle” experience involving Friday the green turtle.
* To greet and supervise guests during their visit.
* To provide suitable health and safety briefings for each visit and to ensure all participants are kept safe in adherence with the Snorkel Experience risk assessment.
* To keep snorkel area and shower area clean and tidy.
* To conduct daily checks within the snorkel cage area and daily maintenance.
* To provide training to others to ensure continuous cover.
* To manage “Snorkelling” e-mail inbox and to deal with queries relating to the experience.
* To package and post experience vouchers.
* To assist in the work of the Biologists and carry out day-to-day activities in pursuance of the primary objective.
* To complete relevant paperwork in accordance with day-to-day duties i.e. area daily diaries and tick-lists.
* To provide training to others to ensure continuous cover.
* Assist with treatments as directed by Lead Biologists or Biologists.
* Assist Biologists with established conditioning protocols.
* Show a responsible understanding and application of environmental and animal welfare issues at home and work and adhere to the environmental policy of the NMA.
* To work alongside other husbandry team members to enhance the quality of service provided to aquarium visitors.
* Carry out specimen collection both from other establishments, suppliers and where deemed appropriate, natural environments.
* Carry out the tasks associated with the job role in a safe manner in accordance to the National Marine Aquarium’s health and safety and COSHH control policies.
* To communicate with the public at all levels and present a positive image of the National Marine Aquarium.
* To co-operate with other departments in a professional manner to deliver the aquarium’s mission statement through adherence to its business plan.
* Participate in extraordinary duties as required which may require unsociable working hours, such as but not limited to:

* + livestock deliveries and transports.
	+ respond to issues that may arise as a result of working with livestock.
* At all times to behave in a safe and responsible manner in accordance with company Health & Safety policy and the requirements of Health & Safety legislation relating to your responsibilities and to promote and act in the employers’ best interest.
* To undertake training as deemed appropriate to your role,
* To adopt a flexible approach to working hours to ensure the viability of NMA operations (this includes the shift-working pattern, public bank holidays and weekends)
* Participate in extraordinary duties as required.
* To carry out other activities as appropriate on the instruction of the Assistant Curator, Lead Biologist, other Husbandry team members and Senior Management.